



National Clinical Homecare Association Annual Conference 2026

Wednesday 4th February 2026
**Birmingham Conference and
Events Centre (BCEC)**

The National Clinical Homecare Association (NCHA) was established in 2006 to represent and promote the patient-led interests of specific organisations whose primary activity is to provide medical supplies, support and clinical services to patients in the community.

National Clinical Homecare Association

NCHA Limited t/a National Clinical Homecare Association.

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09:30		Registration and coffee
10:00	10:10	Welcome and introduction Stephanie Westwood, NCHA
10:10	10:30	Looking ahead across the UK NHS – care closer to home... Alison Davis, NCHA Stephanie Westwood, NCHA
10:30	11:30	Looking ahead across NHS Scotland, Wales and HSC Northern Ireland Lesley Rose - NHS Scotland Advanced Specialist Pharmacist: Medicines Homecare and Primary Care, National Procurement Reuben Morgan - NHS Wales National Medicines Homecare Manager, Medicines Value Unit Catherine Devlin - Belfast Health and Social Care Trust Lead Pharmacist Homecare Medicines Services
11:30	12:00	Networking break
12:00	12:30	Looking ahead in Clinical Homecare David Webb Chief Pharmaceutical Officer
12:30	13:00	Panel Discussion and Q & A - moderated by Alison Davis, NCHA David Webb Chief Pharmaceutical Officer Mark Hackett - University Hospitals Plymouth NHS Trust Interim Chief Executive Stephen Cook - Medway NHS Foundation Trust Chief Pharmacist Joe Bassett - East of England NHS Collaborative Procurement Hub Assistant Director of Procurement - Pharmacy & Healthcare Services
13:00	14:00	Lunch
14:00	14:15	“Clinical Quizzical” Susan Gibert, NCHA
14:15	14:45	EPS and Homecare Proof of Concept Project See Mun Wong NHS Digital and Quality Improvement Specialist Geoff Howell – Kings College Hospital Clinical Commissioning and Medicines Finance Pharmacist Sue Lee - HealthNet Homecare Head of Compliance & Superintendent Pharmacist
14:45	15:15	The Transition to a digital Homecare Service for the NHS Nishali Patel Clinical Lead and Interim Senior Programme Manager, Digital Medicines Programme, Transformation Directorate, NHS England
15:15	15:35	Networking break
15:35	16:00	The reality of care closer to home Dr Andy Brooks - The King's Fund Senior Visiting Fellow
16:00	16:20	Patients' perspective of needs and requirements Mark Duman - MD Healthcare Patient Engagement Pioneer
16:20		Wrap up and Close Stephanie Westwood, NCHA

Our Speakers

(listed alphabetically by surname)



Joe Bassett

Joe Bassett is a highly experienced healthcare procurement specialist with over a decade of dedicated service within the NHS. He currently serves as Chair of the National Homecare Medicines Committee (NHMC) at NHS England, where he leads national strategy and standardisation initiatives to improve the delivery and governance of homecare medicines services across the health system.

In his full-time role, Joe is the Assistant Director of Procurement – Pharmacy & Healthcare Services at the East of England NHS Collaborative Procurement Hub. He brings over 11 years of expertise in pharmacy procurement, focusing on outsourced pharmacy services and the strategic planning of regional workplans that support patient care and system sustainability. Joe is also the regional lead for homecare medicines services in the East of England, and formerly chaired the NHMC Standardisation Sub-Group.

With a proven track record of driving collaborative procurement models and implementing national policy at a regional level, Joe is a trusted leader in aligning clinical, commercial, and operational priorities across NHS organisations.



Andy Brooks

Andy works as a senior visiting fellow at The King's Fund. He works on general practice policy, and is also a practising GP.

Before joining The King's Fund, Andy worked as a senior policy adviser in the system transformation team at NHS England. He has spent more than 20 years working in health care in Frimley, most recently as the accountable officer for Frimley Clinical Commissioning Group. Andy has achieved 'outstanding' ratings in both commissioner and provider organisations. He has overseen the development of innovative solutions for care, and financial and governance arrangements between health care services, local government, public health, social care and the voluntary sector.

Andy has postgraduate qualifications in child health, surgery, leadership, and general practice. He is a senior fellow of the Faculty of Medical Leadership and Management and was previously a GP trainer.



Stephen Cook

Stephen is an experienced Pharmacy Director with extensive knowledge of clinical homecare, and a proven track record of service re-design and modernisation. An accomplished strategic thinker, with a broad understanding of the NHS, Stephen has the ability to translate strategy into deliverable operational plans and service benefit.

Stephen is an able 'people-manager' with a strength in building effective and productive teams. He is financially and commercially astute, with experience of budget management and financial improvement plans in both commercial and public sectors.



Alison Davis

Alison has over 30 years' experience working in healthcare in the NHS and Industry, with greater than 15 years in Clinical Homecare. As NCHA Board member, Alison works closely with the NHS, particularly the National Homecare Medicines Committee (NCHA) and Pharmaceutical Industry to develop sustainable services for patients which creates value for all stakeholders.

Having launched two clinical home care companies into the UK market, Alison is well placed and committed to building services and solutions that meet the needs of all stakeholders, not least patients not just for today but for tomorrow.

Alison is currently the Chief Commercial Officer of the Pharmaxo Group.



Catherine Devlin

Catherine Devlin is an experienced pharmacist with a career spanning community, acute, and specialist pharmacy services. She began her career in community pharmacy, spending five years with Boots the Chemist, where she progressed to the role of store manager. After completing a postgraduate diploma in Clinical Community Pharmacy, she transitioned to the NHS and joined the Royal Group of Hospitals.

Within the NHS, Catherine has held a range of roles across Belfast Trust, including interface pharmacist for specialist medicines and, most recently, lead pharmacist for homecare medicines services. She has played a key leadership role in the development and delivery of homecare services, ensuring high quality, patient centred access to complex medicines.



Mark Duman

Mark Duman *MRPharmS* brings over 30 years of clinician, management consultant and patient perspectives to the healthcare, life sciences and digital health sectors. Working in the NHS, The King's Fund, the BBC, and as a Founder of the Patient Information Forum, Mark endeavours to make healthcare more person-centric. He works with organisations such as AstraZeneca, Diabetes UK, Google Health, Innovate UK, JnJ, Macmillan Cancer Support, Microsoft, Pfizer, Novartis & Siemens Healthineers to harness digital health, improve market access and embed patient engagement in health care products & services.

Mark holds a number of Non-Executive Director and Advisory roles.



Susan Gibert

Susan has a background as a hospital and community pharmacist in both France and England. She has worked in a variety of hospital specialist roles, including oncology, radio-pharmacy, small scale manufacturing, thrombosis and latterly pharmacy procurement.

She has held positions locally in NHS Trusts, regionally in the Thames Valley and Wessex, Regional Pharmacy Procurement Service (TVW PPS) and nationally as the chair of the National Homecare Medicines Committee (NHMC). Susan led the NHS homecare response to the Covid-19 pandemic, an experience that changed her perspective.

In 2023, after 21 years of continuous service to the NHS, Susan took the decision to move into the private homecare medicines sector to become the Director of Customer Experience at Sciensus Pharma. Patients have always been at the heart of everything that she wants to achieve, so this role gives her an ideal opportunity to impact the lives of patients and the NHS in a positive way. She is able to take feedback from patients, the NHS as well as pharmaceutical manufacturers to influence the service that patients receive.

She remains a homecare representative on the Royal Pharmaceutical Society Hospital Expert Advisory Group (RPS HEAG) and is a member of the Board of the National Clinical Homecare Association (NCHA).

Susan is passionate about homecare medicines services and would like the NHS to maximise the benefits that can be realised by improving patient access to medicine whilst prioritising medicines optimisation initiatives.



Mark Hackett

Mark joined the NHS in 1984 through the NHS graduate management training scheme working in Central Birmingham. He held a number of general management positions in London, Neath and Port Talbot and North Birmingham before becoming the CEO at the Birmingham Women's Hospital in 1995.

He subsequently undertook CEO roles in Royal Wolverhampton NHS Trust (1999-2004), University Hospitals Southampton (2004-2013) and University Hospital North Midlands (2013- 2016). After a period of consultancy working in the NHS and the private's sector, he returned to the NHS leading the large integrated health board in Swansea Bay (2021 -2023) retiring from full time NHS CEO roles.

Mark is a recognised NHS leader and has contributed to the service, educational and research domains of the NHS retaining an interest in his career in these areas. He led the 2011 "Hackett Report – The vision of Homecare Medicines "and has recently contributed as chair to the NCHA steering group report on the same topic. He has led or participated in numerous regional and national reviews in his career and published on leadership, strategy, governance and culture. Mark is a fellow of University of Southampton and an Honorary Professor of Swansea University.

He is currently undertaking advisory and consultancy work for NHS and private's sector clients.



Geoff Howell

Geoff is a Clinical Commissioning and Medicines Finance Pharmacist at King's College Hospital, London, with a system-facing role focused on improving the governance, commissioning and digital delivery of homecare medicines. He leads and contributes to national homecare transformation initiatives, including the NHS EPS in Homecare proof-of-concept programme. Alongside this, he provides clinical, financial and strategic leadership to the development of alternative prescribing and delivery approaches that improve service efficiency and patient access to treatment. His work focuses on driving system-wide efficiency, value-based medicines use and the modernisation of homecare services across the NHS.



Sue Lee

Sue is a specialist Homecare pharmacist with both clinical expertise and an in depth understanding of regulatory affairs. She is responsible for all aspects of quality and governance in the niche pharmacy sector of Clinical Homecare. Current responsibilities involve, GxP, leading both as auditor and auditee, Quality Management Systems, biological medicines, biosimilars and product switching; new product launches and Patient Support Programmes (PSPs), Pharmacovigilance.

She has 30 years experience as a practising pharmacist with a post-graduate diploma and an independent prescriber qualification - specialising in fertility, IVF medicines and assisted reproductive techniques.



Reuben Morgan

Reuben Morgan is currently the National Medicines Homecare Manager with the Medicines Value Unit in NHS Wales Shared Services Partnership.

He is an NHS advocate with 25 years NHS experience across all areas of secondary care and wider NHS organisations and is a registered pharmacy technician.

Reuben is a Welsh speaker and is the youngest of three children to working class valley parents.



Nishali Patel

Nishali Patel is a Clinical Lead and Clinical Safety Officer in the Digital Medicines programme at NHS England. She is a Cancer Pharmacist by background with over a decade of clinical experience, alongside more than seven years of leadership in national digital health programmes. Recently Nishali has played a central role in delivering some of the NHS's most significant digital medicines initiatives. She led the development and national rollout of 'Digital Prescriptions' in the NHS App and is currently driving the adoption of Prescription Tracking as an enhancement to the feature, designed to give patients clearer visibility of their medicines journey. Nishali spearheaded delivery of the first Electronic Prescription Service (EPS) in Homecare proof of concept in 2025, a trailblazing achievement in response to the homecare inquiry to support safer, more streamlined patient care. Her broader portfolio includes leading the high profile Digital COVID Test Programme as well as shaping the future vision for the Electronic Referral Service demonstrating her commitment to user centred and scalable service design. A Darzi Fellow alum, Nishali is recognised for her clinical insight, execution-focused leadership and dedication to improving healthcare through service transformation.



Lesley Rose

Lesley Rose leads the Homecare Team within National Procurement, National Services Scotland. She is the Professional Secretary for the NHS Scotland Medicines Homecare National Governance Group who approve homecare services on a once for Scotland basis.

Registering as a pharmacist in 1999, Lesley worked in the Community Pharmacy sector for 5 years including a year in New Zealand. In 2003 she joined NHS Ayrshire & Arran as a Prescribing Advisor working to optimise prescribing in GP Practices. In 2020 she started working with NHS Education for Scotland and the Effective Prescribing and Therapeutic Division, Scottish Government before joining National Procurement in 2022. Her professional interests include respiratory medicine, education & training and homecare.



David Webb

David Webb is the Chief Pharmaceutical Officer for England. He is Head of the Pharmacy Professions in England and the principal advisor on pharmacy and medicines use in the NHS, which includes supporting the Department of Health and Social Care.

David started this role in February 2022, having previously been Chief Pharmacist and Clinical Director for Pharmacy and Medicines Optimisation at Guy's and St Thomas' NHS Foundation Trust in London.

He registered as a pharmacist in 1986 and has been the regional chief pharmacist for London, director of regional specialist pharmacy services for London, East and Southeast England, and also led the review of specialist pharmacy services for England in 2014.

David has held a number of academic appointments at University College London's School of Pharmacy, including that of visiting professor, and is a Fellow of the Royal Pharmaceutical Society.



Stephanie Westwood

Stephanie Westwood joined the NCHA in 2016 and held the position of Treasurer from 2018 until 2022 when she took on the role of Vice Chair.

A veteran of the pharmaceutical sector, Stephanie has held various roles in industry and in clinical homecare and is passionate about the patient value delivered by clinical homecare providers, particularly their role in facilitating greater access to treatment, improved compliance and better health outcomes.

Steph is currently Head of Secondary Care for Alliance Healthcare and Alcura.



See Mun Wong

See Mun is an experienced pharmacy professional with expertise in digital transformation, quality improvement, and pharmacy procurement within the NHS. In her current role as Digital & Quality Improvement Specialist at the Specialist Pharmacy Service (SPS), she leads initiatives to accelerate digital adoption and build the infrastructure that supports modern pharmacy services.

Over the past decade, See Mun has held several leadership positions, including Interim Regional Pharmacy Procurement Specialist and Outsourced Medicines Supply Services Lead for the North West. In these roles, she has shaped national strategies for medicines procurement and homecare services, while chairing the digital subgroup of the National Homecare Medicines Committee (NHMC). Her earlier experience at Alder Hey Children's Hospital and Nottingham University Hospitals provided a strong foundation in formulary management and homecare delivery. Academically, See Mun holds a Postgraduate Diploma in Digital Health Leadership from Imperial College London and earned her Master of Pharmacy degree from the University of Bath.

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