



**National Clinical Homecare Association (NCHA)**  
**All Members Meeting - 13<sup>th</sup> March 2025**  
**The Studio Birmingham, 7 Cannon Street, Birmingham B2 5EP**

*Please Note:* Chatham House rules applies unless stated – see below

09:45	<b>Registration</b>
10:15	<b>Welcome &amp; Introductions</b> <b>Steph Westwood – Vice Chair, NCHA</b>
10:20	<b>NCHA Project Update</b> <ul style="list-style-type: none"> <li>• KPI data and update</li> <li>• Evidence of Service Delivery Project</li> <li>• Patient Advisory Council</li> <li>• 2025 Project Focus</li> </ul>
10:40	<b>An evidence based approach – Managing Medicine Supply Shortages within Clinical Homecare</b>  <b>To Cover:</b> <ul style="list-style-type: none"> <li>• Lessons from RPS Report – Solutions for Empty Shelves</li> <li>• NCHA Response to All Party Pharmacy Group Medicines Shortages Consultation</li> <li>• Introduction to workshops</li> </ul> <b>Susan Gibert</b>
11:00	<b>Workshop Session 1 - Split up into specialist groups:</b>  NHS Pharmaceutical Manufacturers Homecare Providers  Discuss and identify the issues from your speciality perspective and thoughts on solutions
12:00	<b>Workshop Session 1 - Feedback to main group</b>
12:45	<b>Networking Lunch</b>
13:45	<b>Workshop Session 2 - Split up into multidisciplinary groups</b>  <b>To Cover:</b> <ul style="list-style-type: none"> <li>• Key Challenges and how collaboration can impact solution solving</li> <li>• Communication – who should be communicated with and when?</li> </ul> Views from the NHS, Pharma and Homecare on how we can improve current processes
14:30	<b>Workshop Session 2 - Feedback to main group</b>
15:15	<b>Open Session AOB</b>
15:30	<b>Review and meeting close</b>



## Background Information:

Chatham House Rules applies unless specified differently by the attendee / speaker.

The Chatham House Rule helps create a trusted environment to understand and resolve complex problems. Its guiding spirit is: share the information you receive, but do not reveal the identity of who said it. The Rule reads as follows:

**“When a meeting, or part thereof, is held under the Chatham House Rule, participants are free to use the information received, but neither the identity nor the affiliation of the speaker(s), nor that of any other participant, may be revealed”.**