



NCHA All Members Meeting
28th November 2024 10:00 hrs to 16:00
BMA House Tavistock Square, London WC1H 9JP

Please Note: Chatham House rules apply – see below

10.00	Registration
10.10	Welcome & Introductions Steph Westwood, Vice Chair, NCHA
10.15	NCHA Industry Data & Project Overview Steph Westwood, Vice Chair, NCHA
10:25	Career and Competency Framework for Clinical Homecare Elaine Neil, Head of Operational Excellence, Inizio Engage
10:35	Workshop: Evidence of Service Delivery to Support Clinical and Medicines Homecare Invoices <ul style="list-style-type: none"> • Introduction and Overview - Joe Bassett, Chair, NHMC / Steve Cook, Chief Pharmacist, Medway Hospital • Case Studies <ul style="list-style-type: none"> ○ Managing invoicing queries without PODs – Sarah Whittaker, Calea ○ Building the fully digital future - Chris Carver, Healthnet Homecare
11:15	Networking Break
11:35	Workshop Session 1: Learnings from early adopters & implementation - sharing experiences
12:10	Workshop 1 Feedback: Learnings from early adopters & implementation - sharing experiences
13:00	Networking Lunch
14:00	Workshop Session 2: Accelerating implementation – benefits and challenges
14:20	Workshop 2 Feedback: Accelerating implementation – benefits and challenges
15:20	Networking Break
15:40	Panel insights: Frequently Asked Questions & Answers Joe Bassett, Chair NHMC Steve Cook, Chief Pharmacist, Medway Hospital Chris Carver, Deputy Chief Executive, Healthnet Homecare Sarah Mew, Key Stakeholder Relationship Manager, Calea UK Carol McCall, Independent Advisor, NCHA
15.50	Summary and Meeting Close Chris Carver, Treasurer, NCHA



Background Information:

Chatham House Rules applies unless specified differently by the attendee / speaker.

The Chatham House Rule helps create a trusted environment to understand and resolve complex problems. Its guiding spirit is: share the information you receive, but do not reveal the identity of who said it. The Rule reads as follows:

“When a meeting, or part thereof, is held under the Chatham House Rule, participants are free to use the information received, but neither the identity nor the affiliation of the speaker(s), nor that of any other participant, may be revealed”.