



National Clinical Homecare Association Annual Conference 2024

Tuesday 2nd July 2024

**Birmingham Conference and
Events Centre (BCEC)**

The National Clinical Homecare Association (NCHA) was established in 2006 to represent and promote the patient-led interests of specific organisations whose primary activity is to provide medical supplies, support and clinical services to patients in the community.

For further information or to sign up for our newsletter visit: www.clinicalhomecare.org

National Clinical Homecare Association

NCHA Limited t/a National Clinical Homecare Association

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09:30		Registration & coffee
10:00	10:15	Welcome and introduction Alison Davis, NCHA
10:15	11:00	The Value of Clinical Homecare to the NHS, Patients and Society Brian Duggan, General Manager and Superintendent Pharmacist, Polar Speed Mark Hackett, EX-CEO, Swansea Bay NHS Health Board and author of 'Vision for Future of Homecare Medicines'
11:00	11:20	Networking break
11:20	12:00	The Patient Survey and Analysis Ed Grunill, Senior Account Director, ZPB Associates George Batchelor, Managing Director, Edge Health
12:00	12:20	Q & A Session Brian Duggan, General Manager and Superintendent Pharmacist, Polar Speed Mark Hackett, EX-CEO, Swansea Bay NHS Health Board and author of 'Vision for Future of Homecare Medicines' Ed Grunill, Senior Account Director, ZPB Associates George Batchelor, Managing Director, Edge Health
12:20	13:15	Lunch
13:15	13:45	Chase the Chasers... Liz Keating, NCHA
13:45	15:15	Clinical Homecare - Better insights, better decisions, better health – NHS Update Bruce Wilkie, Scotland Clinical Homecare Lead Eamon Mullaney, Belfast PMPS, BHSCT David Hutchings, Lead Pharmacist, National Medicines Value Unit NHS Wales Followed by Q & A Session
15:15	15:35	Networking break
15:35	15:55	Clinical Homecare Services - The view of the Pharmaceutical Industry Ross Maclagan, Distribution and Supply Chain Policy Manager, The Association of the British Pharmaceutical Industry (ABPI) Carrie Brown, Chair of ABPI Supply Chain Project Team (SCPT), The Association of the British Pharmaceutical Industry (ABPI)
15:55	16:15	Clinical Homecare Workforce Development - Skills for Health, Clinical Homecare Career and Competence Framework Rosemarie Simpson, Senior Consultant, Skills for Health Laura Schell, Client Director, Skills for Health Matt Girdlestone, Client Director, Skills for Health
16:15	16:45	Regulatory Implications of the House of Lords Committee - Review of Clinical Homecare Helen Jackson, Inspector, General Pharmaceutical Council (GPhC)
16:45	17:00	Wrap up and close Alison Davis, NCHA

Our Speakers

(listed alphabetically by surname)



George Batchelor

George Batchelor, Co-Founder and Director of Edge Health, is an economist who leads the organisation's health economic and evaluation initiatives. With a background in transformation work with PwC and founding the pricing function at Monitor (NHSI), George has extensive experience in healthcare, particularly within the NHS. He managed the economics in the influential "Best Kept Secret" report and is currently leading an evaluation of ctDNA in cancer genetic diagnostic tests. His strategic work in the aviation sector notably influenced the removal of COVID testing requirements.



Carrie Brown

After qualifying as a nurse, Carrie specialised in Multiple Sclerosis (MS), working for the MS Society managing a specialist respite centre and then moving on to manage the MS Nurse partnership programme during the Risk Sharing Scheme launch.

After becoming involved with Homecare through the MS service, Carrie moved from a nursing role into the Homecare Industry working with a leading Homecare Service provider, where she worked as an account manager across several different specialities.

Eventually realising she had no idea how pharmaceutical companies work Carrie decided to try to gain experience in this sector. Now over 10 years later, Carrie remains in the Pharmaceutical Sector as a Customer Supply Chain manager at Abbvie where she has been for 7 years.

Carrie is currently Chair of the ABPI Supply Chain project team for Homecare.

Carrie's claim to fame is being part of the development and opening of the very first Nursing Home in the Czech Republic. An experience that has stayed with her and makes her continually grateful for the healthcare available in this country, despite its challenges.



Alison Davis

Alison has over 30 years' experience working in healthcare in the NHS and Industry, with greater than 15 years in Clinical Homecare. As NCHA Board member, Alison works closely with the NHS, particularly the National Homecare Medicines Committee (NCHA) and Pharmaceutical Industry to develop sustainable services for patients which creates value for all stakeholders.

Having launched two clinical home care companies into the UK market, Alison is well placed and committed to building services and solutions that meet the needs of all stakeholders, not least patients not just for today but for tomorrow.

Alison is currently the Managing Director of Pharmaxo Healthcare.



Brian Duggan

As Polar Speed's General Manager and Superintendent Pharmacist, Brian brings over 30 years of pharmaceutical sector experience, from delivering clinical services through to the development of new supply chain models.

Familiar with the complex regulatory, operational and commercial demands of NHS, Pharma and Private Corporations, Brian offers a unique perspective from which to build effective customer solutions.

Before joining Polar Speed, he served as both NHS Commercial Director and UK Operations Director with Healthcare at Home, as well as the Head of Healthcare Services with Lloyds Pharmacy. Brian began his career as a Pharmacist at Boots the Chemists, holding several management positions before moving into a number of senior roles with Lloyds Pharmacy. He received his Pharmacy degree at UCL and his MBA from Imperial College London.



Matt Girdlestone

Matt has over 15 years of experience working within public sector organisations and leading transformative programmes of change. Matt has recently co-designed and delivered a Workforce Strategy for Health Play Specialists across the NHS and delivered a national Workforce Modelling and Planning programme that aligned demand to capacity and capability across Intermediate Care.



Ed Grunill

Ed is Senior Account Director at healthcare communications consultancy ZPB Associates and led the team that authored the Best Kept Secret report. At ZPB, Ed leads a variety of award-winning healthcare communications projects. This includes authoring detailed reports, delivering national public health campaigns, and strategic media relations.

As part of the Best Kept Secret project, Ed and his team sought the objective opinion of Clinical Homecare patients via an anonymous survey. This data was a cornerstone of the report, providing new insights into experience and outcomes.



Mark Hackett

Mark joined the NHS in 1984 through the NHS graduate management training scheme working in Central Birmingham. He held a number of general management positions in London, Neath and Port Talbot and North Birmingham before becoming the CEO at the Birmingham Women's Hospital in 1995.

He subsequently undertook CEO roles in Royal Wolverhampton NHS Trust (1999-2004), University Hospitals Southampton (2004-2013) and University Hospital North Midlands (2013- 2016). After a period of consultancy working in the NHS and the private's sector, he returned to the NHS leading the large integrated health board in Swansea Bay (2021 -2023) retiring from full time NHS CEO roles.

Mark is a recognised NHS leader and has contributed to the service, educational and research domains of the NHS retaining an interest in his career in these areas. H led the 2011 "Hackett Report – The vision of Homecare Medicines "and has recently contributed as chair to the NCHA steering group report on the same topic. He has led or participated in numerous regional and national reviews in his career and published on leadership, strategy, governance and culture. Mark is a fellow of University of Southampton and an Honorary Professor of Swansea University.

He is currently undertaking advisory and consultancy work for NHS and private's sector clients.



David Hutchings

David Hutchings is the National Medicines Value Unit Lead Pharmacist at NHS Wales Shared Services Partnership, NHS Wales.

Registering as a pharmacist in 2011, David worked at Oxford University Hospitals NHS Foundation Trust from 2011 until 2022. From 2019 until 2022, he was the lead pharmacist for homecare and Chaired the Trust's Homecare Governance Committee.

David undertook the Chief Pharmaceutical Officer's Clinical Fellowship (22-23) based at NICE.

As the clinical lead for the National Medicines Value Unit in Wales, David has continued his involvement in medicines homecare through the Welsh Homecare Medicines Committee & National Homecare Medicines Committee. David is also a committee member of the Procurement and Distribution Interest Group (PDIG).



Helen Jackson

I am a GPhC inspector and have worked for the pharmacy regulator including the RPSGB since 2007. I registered as a pharmacist in 1992 and spent the first 10 years managing a variety of community pharmacies including supermarkets, health centres and a year working in a private hospital in Melbourne, Australia. On returning to the UK, I was keen to practice in a different field and spent two years as a RPSGB standards advisor and an inspector before moving to Leeds where I worked for the NHS and as a pharmacy inspector for the care home regulator which at the time was CSCI.

As a GPhC Inspector I am based in Leeds and cover East Yorkshire, North East Lincolnshire and parts of North and West Yorkshire. I have developed the role of lead inspector for pharmacies providing Homecare Medicines Services through several years of inspecting the sector including collaborative working with colleagues from CQC and MHRA. I supported the GPhC's evidence session at the House of Lords Inquiry and contributed to the GPhC's response to the DHSC.



Ross Maclagan

Ross Maclagan is the Distribution and Supply Chain Policy Manager at The Association of the British Pharmaceutical Industry (ABPI).

Ross has close to 30 years supply chain experience, 20 of which have been within the pharmaceutical sector.

He has worked in supply chain managerial roles for Alliance Healthcare, Novartis Pharmaceuticals UK and the ABPI. Within all these roles, Ross and his teams' primary focus has been to ensure continuity of supply of medication to patients in a seamless and efficient manner.



Eamon Mullaney

Eamon Mullaney, BSc (Pharm) MBA MPSNI MBE Professional Manager Pharmacy Services BHSCT and Chair of NI Regional Homecare Medicines Group

Eamon has been registered as a pharmacist for 32 years and has worked 30 of them in hospital pharmacy across the city of Belfast. He graduated in Pharmacy from Queens University in 1989 and later qualified with a Master's in Business Administration from the university of Ulster.

Since early on in his career Eamon has been involved or an operational or leadership capacity within medicines procurement. Having also practised as a junior clinical pharmacist in rheumatology in 1996 he progressed to senior pharmacist in therapeutic review at the then Northern Ireland Regional Cancer Hospital at Belvoir Park in Belfast.

Previous to this Eamon held the following positions:

- Dispensary Manager as Royal Group of Hospitals in Belfast
- Chief Pharmacist in the Mater Hospital Trust in Belfast
- Production Manager in Pharmacy within the Victoria Pharmaceuticals within the Royal Group of Hospitals
- Chaired PDIG from 2018 to 2020.

Following the review of public administration in Northern Ireland and the merging of six hospital Trusts into the new Belfast Health and Social Care Trust, Eamon became one of the Deputy Heads of Pharmacy and Medicines Management with responsibility for medicines procurement and the regional pharmacy manufacturing service (Victoria Pharmaceuticals) in 2008/09. He led on the establishment of the Belfast Trust pharmacy medicines procurement hub. Eamon has remained in this job to the present day delivering a range of key achievements within the sector.



Laura Schell

Having recently joined Skills for Health, Laura has over 16 years' experience working within public sector organisations and has a proven record of identifying and delivering evidenced based sustainable business solutions, through insight and innovation. Laura has led a number of health and justice improvement programmes, including the delivery of an integrated, multi-agency strategy and approach to managing Early Intervention and Prevention across two Local Authority areas.



Rosemarie Simpson

Rosemarie has over 20 years of broad general management experience across the public and private sector, delivering a wide range of programmes and projects. Recently managed and facilitated the development of a Capabilities Framework for Virtual Ward and Urgent Community Response for NHS England and a Mental Health Core Capabilities for an integrated care system.



Bruce Wilkie

Principal Pharmacist for Supply Services in NHS Grampian, which include Dispensing, Procurement and Distribution, Aseptic Services, Radiopharmacy/PET, Clinical Trials and Homecare.

Chair of the NHS Scotland Medicines Homecare National Governance and Management Group since its inception in 2017. Involvement in homecare in Scotland since 2006 in his previous role in NHS Fife, moving to his current post in 2015.

NCHA Homecare Companies Contact Details

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Apodi Limited	Email: healthcare.admin@nhs.net Website: https://www.apodi.co.uk
B Braun Medical	Email: transcare.bbmuk@bbraun.com Website: http://www.bbraun.co.uk
Baxter Healthcare	Baxter North: Email: baxter.pharmacists.north@nhs.net Baxter South: Email: baxter.pharmacy.hpn.south1@nhs.net Website: https://www.baxterhealthcare.co.uk
Calea	Email: homecare.tpuk@calea-online.com Biosimilars: Email: biosimilars.uk@fresenius-kabi.com Website: https://www.calea.co.uk
Healthnet Homecare	Email: enquiries@healthnethomecare.co.uk Website: https://www.healthnethomecare.co.uk
LloydsPharmacy Clinical Homecare	Email: enquiries@lpclinicalhomecare.co.uk Website: https://www.lpclinicalhomecare.co.uk
One Stop Pharmacy Limited	Email: info@onestop-pharmacy.co.uk Website: https://www.onestop-pharmacy.co.uk
Personal Homecare Pharmacy	Email: info@homecare-pharmacy.co.uk Website: http://www.homecare-pharmacy.co.uk
Pharmaxo Healthcare	Email: homecare@pharmaxo.com Website: www.pharmaxohealthcare.com
Polar Speed Distribution	Email: psd.patientqueries@nhs.net Website: https://www.polarspeed.com
QEF Homecare	Email: ghnt.qefpth@nhs.net Website: https://www.qefacilities.co.uk/pharmacy-to-home
Quest Healthcare	Email: qhc.qc@nhs.net Website: http://www.questhealthcare.co.uk
Sciensus	Online Form: https://www.sciensus.com/help/#patient-contact Website: https://www.sciensus.com