Welcome and introduction

Alison Davis
NCHA Chair

Competition Compliance Statement

The NCHA is the pre-eminent trade association in the UK representing companies active in the clinical homecare market. Its purpose is to serve, promote and anticipate the collective interests of its members. The purpose of this statement is to remind member companies of their obligations under the Competition Act 1998.

The NCHA is committed to complying with its obligations under the Competition Act 1998.

- Attendees at any NCHA meetings must not enter into any discussion, activity or conduct that may in any way infringe applicable competition law.
- There shall be no discussions of agreements or concerted actions that may restrain competition. This prohibition includes the exchange of information concerning individual prices, rates, or any other competitive aspect of an individual company's operation.
- Each of the NCHA and its members are themselves responsible for observing the requirements of competition law and members should make themselves familiar with their legal obligations.
- Each participant is obligated to speak up immediately for the purpose of preventing any discussion falling outside these bounds
- The chairperson at meetings will stop any discussion in a meeting that he/she deems might lead to infringing competition law.

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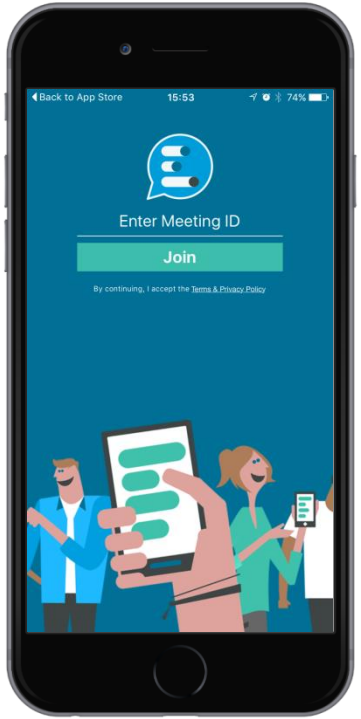
Join the Meeting

- Enter the 9-digit Meeting ID: **179-551-174**
- Select '***Join***' to enter the meeting



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What is your primary reason for attending today?

- Listen and learn
- Test my knowledge
- Share opinions
- Ask questions
- Other

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NCHA Full Members

Alcura UK Ltd
B Braun Medical Limited
Baxter Healthcare
Bionical Limited
Calea UK Ltd
Healthcare at Home
Healthnet Homecare (UK)
IQVIA
LloydsPharmacy Clinical Homecare
Pharmaxo Pharmacy Services Ltd
Polar Speed Distribution
Quest Healthcare

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NCHA Associate Members

Abbvie Ltd
Accord-UK Ltd
Almirall
Amgen Limited
Aventis Pharma Ltd trading as Sanofi
BD (Becton, Dickinson and Company)
Biogen Idec Ltd
Bristol-Myers Squibb Pharmaceuticals Ltd
Celgene Ltd
Ipsen
Merck Group
Pfizer Ltd
Roche
Shire Pharmaceuticals
Thornton and Ross Ltd

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Do you think the number of patients receiving clinical homecare has grown or declined

- Grown
- Declined

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Homecare Industry Statistics 2019

372,000 patients receiving clinical homecare

£2.5 billion (including drug costs)

83,000 prescriptions a month

2.14million Deliveries

Source NCHA – data on file

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What should be the benchmark in terms of delivery performance?

- 85%-89%
- 90-95%
- 96%+

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Homecare Industry Statistics 2019

96% delivery performance

3% Delayed/Failed - Patient

0.75% Delayed/Failed - Provider

0.25% Delayed/Failed – Trust/Authority

Source NCHA – data on file

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Any questions?

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www.clinicalhomecare.co.uk

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