

Authors

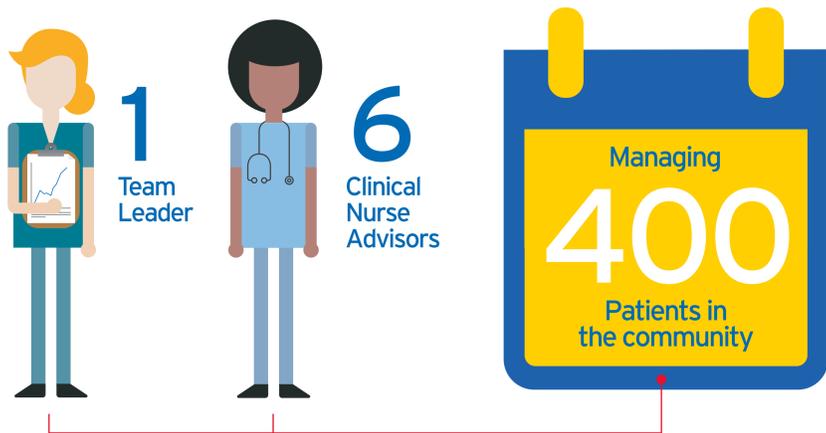
Heather Dickinson, Clinical Business Manager, Fresenius Kabi
 Alison Healeas, Senior Team Leader, Fresenius Kabi
 Sheila Bonehill, Lorraine Brogan, Bernie Hill, Elizabeth Scally, Kelly Smith, Amy Watson, Clinical Nurse Advisors, Fresenius Kabi

Background

Fresenius Kabi Nursing Service provides community nursing support nationally, employing over 300 nurses across 5 geographical Clinical Directorates supported through a defined management structure. We support our patients receiving enteral nutrition, we work in partnership with NHS Trust Dietetic departments through a contract and defined Service Level Agreement.

Aims and Introduction

Fresenius Kabi recognises that the NHS is increasingly moving towards a 7 day service to meet the needs of their patients. Fresenius Kabi nurses have always worked across a 7 day shift rota, this fitted with the requirements of the East Lancashire Hospitals Trust (ELHT). A key aim for the Trust was to be able to provide an improved service to naso gastric (NG) feeding patients, by offering 7 day nursing support. This provides training, tube care and replacement in the community setting therefore avoiding hospital admission and other primary care interventions. By close partnership working, this is now an established and unique community service.



The team is made up of 1 Team Leader and 6 Clinical Nurse Advisors and provides a 7 day service covering 8am-8pm managing over 400 patients in the community.

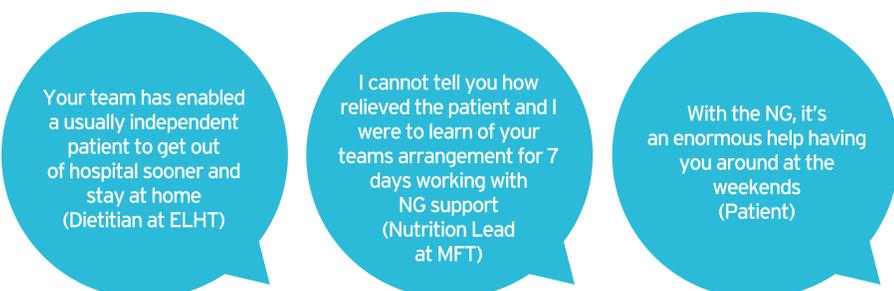
Training and implementation of the service:

For our team to be able to support NG care in the community, we developed competencies in line with the needs of the service and to meet the following guidelines:

- BAPEN and NNGG
- Fresenius Kabi - Guidelines for Enteral Feeding and Gastrostomy Care
- East Lancashire Protocols (Enteral Tube Feeding Guidelines for Adults, and Children and young people 0-19 years), whilst upholding the standards of care reflected by our professional Code of practice - NMC.

This was achieved by receiving in house training for the competencies with our professional development team. It involved receiving simulation training and shadow visits with a Professional Development Manager before finally achieving competencies for:

- Insertion of a Nasogastric Tube
- Insertion of Nasogastric Tube retaining Nasal bridge
- Unblocking of enteral feeding tubes



To ensure we provide a safe, evidence based practice, we receive ongoing clinical and professional development which includes e-learning, 8 weekly field visits with our Managers/Professional Development Managers and annual mandatory assessments of all clinical competencies. In addition, an individual risk assessment is carried out for each patient prior to insertion of an NG tube.



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Clinical Competency Form for an Adult patient;
Insertion of a Naso Gastro Tube (NGT)

Name of Nurse Advisor/Clinical Bank Nurse: _____
 Name of Assessor: _____ Date: _____
 Enteral Guidelines/Local policy or Protocol followed: _____ Job Title: _____

Performance Criteria	Competent Y/N	Evaluation Method	Details of observed practice and / or comments

Results after 1 year of service:

New patient referrals	21
Troubleshooting visits	92
Training on tube care	17
Routine tube changes	22
Bridle replacements	5
Initial tube placement	1
Tube removals	2
TOTAL VISITS	139



Conclusions

By offering a Naso Gastric care service in the community East Lancashire are one step closer to fulfilling NHS England's Vision for 2020 offering choice to all patients.