



# National Clinical Homecare Association Annual Conference 2018

## Tackling Unspoken Issues

**Thursday 1 February 2018**

The Birmingham Conference & Events Centre  
Hill Street, Birmingham, B5 4EW

09:30		Registration & coffee
10:00	10:05	<b>Welcome and introduction</b> Alison Davis ( <i>confirmed</i> ) Chair NCHA
10:05	10:15	<b>Why do we do Homecare – Professor Aldwyn Cooper’s Story</b> Steve Cook ( <i>confirmed</i> ) LloydsPharmacy Clinical Homecare Director of Pharmacy & Quality
10:15	10:45	<b>Does Homecare have a viable future? Clinical Homecare fighting antibiotic resistance</b> Dr Philip Howard ( <i>confirmed</i> ) NHS Improvement Healthcare Acquired Infection (HCAI) & Antimicrobial Resistance (AMR) National Project Lead
10:45	11:15	<b>Risks and Benefits of medicines supply routes: OPD vs Homecare</b> Jackie Eastwood ( <i>confirmed</i> ) London Procurement Partnership Outsourced Medicines Supply Services Lead and National Project Co-ordinator
11:15	11:45	Networking break & exhibition viewing
11:45	12:10	<b>How do you know if your Homecare Service is high quality?</b> Joe Bassett ( <i>confirmed</i> ) NHS Regional Homecare Lead East of England National Homecare Key Performance Indicator Project Lead
12:10	12:35	<b>Is there enough aseptic manufacturing capacity?</b> Mark Jackson ( <i>invited</i> ) Chair of the National QA Pharmaceutical Committee (NHSPQA)
12:35	13:00	<b>KEYNOTE PANEL DISCUSSION: NHS plans for Homecare</b> Susan Gibert ( <i>confirmed</i> ), Chair NHS National Homecare Medicines Committee Lindsay McClure ( <i>confirmed</i> ), Pharmaceutical Advisor NHS National Services Scotland Mark Francis ( <i>confirmed</i> ), Chief Pharmacist NHS Wales Steve Cook ( <i>confirmed</i> ), Director of Pharmacy & Quality, LloydsPharmacy Clinical Homecare
13:00	14:00	Lunch, networking break & exhibition viewing (1hr)



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14:00	14:20	<b>What about patient choice?</b> Tracie Dawson ( <i>confirmed</i> ), MCIPS, Category Manager/ Regional Homecare Lead South West Jennifer Bestford ( <i>confirmed</i> ), Regional Homecare Specialist Yorkshire and Humber
14:20	14:40	<b>Pharma schemes – how do they work and is unbundling really in the best interests of the NHS?</b> Charles Dring ( <i>confirmed</i> ) Director of SNO and Commercial Operations Biopharma, UK & Ireland Merck
14:40	15:00	<b>Ensuring the supply and governance of Homecare Nurses</b> Jill Lavin ( <i>confirmed</i> ) IQVIA Project Manager and Lead Nurse
15:00	15:30	Networking break & exhibition viewing (25 mins)
15:30	16:00	<b>KEYNOTE DEBATE</b> <b>How robust is the Clinical Homecare Market?</b> With a panel consisting of the conference speakers answering questions from the conference floor
16:00	16:10	<b>Wrap up and close</b> Alison Davis ( <i>confirmed</i> ) Chair NCHA

### Organiser: National Clinical Homecare Association

The National Clinical Homecare Association (NCHA) was established in 2006 to represent and promote the patient-led interests of specific organisations whose primary activity is to provide medical supplies, support and clinical services to patients in the community.

For further information or to sign up for our newsletter visit [www.clinicalhomecare.org](http://www.clinicalhomecare.org)



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There are 310,000 patients receiving Clinical Homecare services in the UK, many include delivery of high cost and/or specialist medicines with wrap-around patient support services. With current market value in excess of £2.6bn and push towards out-of-hospital care this is expected to continue to grow.

NCHA is excited to announce the confirmed programme for our 2018 Annual Conference – Tackling Unspoken Issues. With the continued expansion of the Clinical Homecare Sector, high quality and governance standards have been set and are being implemented across NHS Trusts, Commissioners, pharmaceutical manufacturers and commercial Homecare Providers. NCHA is working closely with NHS colleagues to ensure patients receive high quality and consistent Homecare Services. The Homecare Leads for England, Scotland and Wales and a number of the NHS Regional Homecare Specialists and representatives from pharmaceutical industry are joining us as speakers to share their expertise and experience.

## **Programme Overview**

The first session will focus on the overall impact of Clinical Homecare Services on the NHS. Initially from the perspective of the patient, then looking at the development of Out-Patient Antimicrobial Treatment (OPAT) Services to manage these patients at home, rather than as hospital in-patients and the impact that has on overall outcomes and antibiotic resistance. We then explain the differences (and similarities) between homecare service and outsourced out-patient dispensing to give a greater understanding of why homecare services continue to expand despite the differences between the various medicine supply channels becoming increasingly blurred. Joe Bassett will describe how Clinical Homecare Services are robustly monitored and benchmarked for quality and service levels and highlight how the NHS and homecare providers are learning from that data.

We compare and contrast the approaches to Homecare Services between England, Scotland and Wales with the three NHS National Homecare Leads discussing their views on the robustness of the homecare sector and how real and perceived challenges can be addressed. Currently around 80% of homecare services are funded by the pharmaceutical manufacturer to ensure robust supply chains to patient and increasing numbers of homecare patients are supported by Patient Support Programmes and NICE approved Patient Access Schemes. We will hear differing views from NHS colleagues, Homecare Providers and Pharma Manufacturers – but we all want what is the best experience and outcomes for patients. Throughout the conference programme, we will focus on patient experiences of Homecare Services now and in the future.

We will receive an update on the strategically important issues of ensuring there are sufficient nurses and other clinical homeworkers and sufficient aseptic compounding capacity to match demands of increasing numbers of homecare patients. A particularly thorny issue as these capacity issues apply across the NHS, not just in homecare services. We will also seek to address the more general concerns about capacity within the homecare sector. The day will finish with the Keynote address.

***Join us to help shape the future of clinical homecare***

## **Who should attend?**

Homecare Providers; Pharmaceutical Companies; NHS Chief Pharmacists; NHS Trust Homecare Leads; NHS Trust Virtual Ward Leads; NHS OPAT Leads; Clinicians with an interest in Homecare; NHS Regional Homecare Specialists; NHS Commissioners (CCG & CMU); Nursing Service Providers; NHSI & CQC Homecare Leads; Leads of Aseptic Manufacturing Units (commercial and NHS); Homecare system suppliers; suppliers of Homecare equipment and ancillaries.